

PERSON SPECIFICATION – Senior DevOps Engineer

Criteria	Essential	Desirable
Qualifications	Degree in Computer Science or related, Level 3 education in Computing or Business Administration	ITIL V3 or V4 Foundation Certificate
	Experience of working within a DevOps environment, using tools such as Jira and Azure DevOps	Prince2 Foundation Certificate, Cisco CCNA
Expertise/ Knowledge	Expert technical understanding across OneAdvanced ProSuite (ProSolution and ProMonitor), Microsoft Power Platforms, SQL	
	Expert experience in T-SQL: Views, Stored Procedures, Functions, Scripting	
	Strong knowledge of Microsoft Server, SQL server and Microsoft SharePoint	
	Proven experience in complex database design, configuration, maintenance and troubleshooting	
	Experience of working for or in a PMO function	
	Minimum of 5 years' experience as a senior DevOps engineer or in senior MIS position in a FE college	
	Understanding of a modern IT environment including Active Directory	
	IT Support experience in a large organisation	
	Understanding of change management/release processes	
	Expert knowledge of creating core business systems	
	Extensive problem-solving experience with proven skills in root cause analysis, reducing repeated incidents and delivering Continuous Improvement plans	
Skills/ Competencies	Excellent communication skills, works effectively within a team, able to see the potential in others and understands the impact of their actions on colleagues	Experience of mentoring and training junior team members
	Demonstrates high levels of professionalism and customer service	
	Good organisational and time management skills	

	Ability to plan and prioritise workload without supervision	
	Be proactive and drive the College forward on new technologies	
	A natural problem solver with a structured approach to getting to the root cause of issues	
	Good attention to detail and ability to work on own initiative	
Personal Attributes	A pro-active approach to work and a willingness to take the initiative	
	Demonstrates a 'can do' outcome focused attitude and approach, is resourceful and works to find solutions	
	Ability to work effectively as a team member	
	Ability to work flexibly to meet changing needs	
	Commitment to the provision of a high quality, student-centred service	
	Commitment to own learning and development	
	Demonstrates the confidence to make decisions and recommendations	
	Commitment to understand and promote equality of opportunity	
	Commitment to understand and promote safeguarding	
	High level of personal integrity and confidentiality who displays respect and empathy for others and is consistent, open and honest	
	Ability to work on a rota basis to cover opening hours including evenings and occasional weekend working	
	Good record of attendance and punctuality	
	Appropriate professional appearance	
	Have own transport and be available to drive between sites	

Job Challenges	Ensuring IT support is delivered in a consistent, prioritised manner
	Engaging with projects and college activity such as Exams and Enrolment to ensure IT applications support is provided without impact to IT DevOps
	Ensuring business stakeholders understand the rules of engagement with IT DevOps and achieve their 'buy in'

It is recognised that many capable people will not have all the experience and qualifications listed above. You are encouraged to apply if you feel that you can demonstrate the potential to contribute to the College's future success.