



West Herts Accessibility Audit

How we have tested

The sampled pages are tested using both automated and manual methods. Each tested page is scanned using both Axe and WebAIM tools to automatically identify common WCAG failures.

In addition, each tested page is:

- Zoomed to 400%
- Navigated with only a keyboard
- Navigated with only a screen reader
- Used at a variety of screen sizes including mobile and tablet

What we have tested

25 pages across 13 different page archetypes have been tested. This allows us to reasonably assume most of the website is compliant, as the majority of pages fall under these standard page layouts.

- Homepage
- Learner landing page
- Course explorer
- Subject landing page
- Course page
- Content landing page
- Content individual page
- Page with a form
- Career search
- Career info page
- Events list
- Event individual
- Site search

https://www.westherts.ac.uk/	0 issues
https://www.westherts.ac.uk/courses/school-leavers	0 issues
https://www.westherts.ac.uk/courses/part-time	0 issues
https://www.westherts.ac.uk/courses/higher-education	0 issues
https://www.westherts.ac.uk/courses/browse-by-subject	0 issues
https://www.westherts.ac.uk/courses	0 issues
https://www.westherts.ac.uk/courses/art-and-design	0 issues
https://www.westherts.ac.uk/courses/building-services	0 issues
https://www.westherts.ac.uk/courses/computing	0 issues
https://www.westherts.ac.uk/courses/graphic-design	0 issues
https://www.westherts.ac.uk/courses/law	0 issues
https://www.westherts.ac.uk/courses/part-time/art-and-design/life-drawing	0 issues
https://www.westherts.ac.uk/courses/apprenticeships/children-early-years/level-2-early-years-practitioner-apprenticeship	0 issues
https://www.westherts.ac.uk/courses/higher-education/computing/foundation-degree-in-computing-technologies-software-development	0 issues
https://www.westherts.ac.uk/courses/school-leavers/graphic-design/ual-level-3-diploma-extended-diploma-in-creative-practice-art-design-and-communication-graphic-design-and-digital-media	1 minor issue – TikTok embed contains non-accessible links.
https://www.westherts.ac.uk/courses/part-time/children-early-years/ncfe-cache-level-2-in-supporting-teaching-and-learning-teaching-assistant	0 issues
https://www.westherts.ac.uk/student-life	0 issues
https://www.westherts.ac.uk/student-life/student-support/financial-support	0 issues
https://www.westherts.ac.uk/parents-carers/support-network	0 issues
https://www.westherts.ac.uk/about/visions-mission-values	0 issues

https://www.westherts.ac.uk/contact-us	7 issues – Google Maps embed contains non-accessible links and buttons
https://www.westherts.ac.uk/careers	0 issues
https://www.westherts.ac.uk/careers/subject/access-to-higher-education	0 issues
https://www.westherts.ac.uk/careers/career/artists	0 issues
https://www.westherts.ac.uk/whats-on/events	0 issues
https://www.westherts.ac.uk/whats-on/events/event/169-career-cafe-national-older-workers-week	0 issues
https://www.westherts.ac.uk/whats-on/news	23 issues – missing alternative text
https://www.westherts.ac.uk/foundation-studies-students-join-electric-umbrella-for-hate-crime-awareness-week	0 issues
https://www.westherts.ac.uk/search?q=and&f=1	0 issues

Known Issues

There are some accessibility failures outside of our control that mean pages will be reported as non-compliant.

Google Captcha Missing Label

The Google reCAPTCHA antispam system implements a hidden text area that does not have a label. This field is not for user interaction but does get flagged in scanning tools.

Live Chat

The Giosg live chat system does not use contrast compliant colour combinations. This is a third party system and we cannot correct this. As the live chat system is present on every page, every page reports this error.

TikTok iFrame Embeds

Some pages feature TikTok video embeds which contain links that do not have discernible link text.

Slideshow duplicating YouTube iFrames

On subject landing pages, many subjects feature a draggable rotator of images and videos. These videos are included via YouTube iFrames and these iFrames set their own ID. The slideshow software duplicates slides to allow seamless looping of the rotator, and due to the YouTube iFrame including its own ID, this is duplicated by the rotator software and creates 2 HTML iFrames with the same ID.

This cannot be resolved as it is how the rotation software works, and the slide duplication is required for its functionality. However, duplicate IDs are a technical issue and should not impact day to day usage of the website or offending pages by disabled users.

Partial Audit

As we have tested a sample of pages, we can only reasonably assume that the website is fully compliant, rather than being able to prove that all pages are free of WCAG 2.2 AA failures.

Summary

We can conclude based on the sample testing that most of the website is accessible to the WCAG 2.2 AA standard. This means that most pages

- Will allow the user to zoom up to 400%
- Are navigable with only a keyboard and free of 'Keyboard Traps'
- Have a visible focus style for keyboard users to see their page position
- Have sensible page titles
- Are navigable with only a screen reader or assistive technologies
- Use descriptive text links

- Implement meaningful alternative text for images
- Are free of contrast issues
- Meet WCAG 2.2 AA standards